

## FAQ's

- **Is my credit card / banking information safe?**  
Electronic giving is 100% secure. Donations received via direct debit and credit cards are better protected than cash or checks. Our program is 100% Payment Card Industry (PCI) compliant. All data is stored in a secure location and is regularly audited by the credit card payment compliance system. There is no risk to St. Joseph's or you.
- **Will you sell my information?**  
We will never share, sell or rent the data, name, address or giving information of any of our parishioners. Additionally your information is protected and strictly regulated. St. Joseph's will never disclose non-public, personal information except as required by law.
- **How do I enroll?**  
Go directly to [www.stjosephscharlton.com](http://www.stjosephscharlton.com) and click on the "Online Donations" found on our Home page. Follow the step-by-step instructions. You can also fill out the hardcopy form and drop it in the mail or in the collection basket and we will set it up immediately.
- **What will I place in the basket?**  
The act of placing an offering in the basket during Mass is important. Once you start to support the parish utilizing direct debit or credit cards you will no longer need to use your envelopes; however, for bookkeeping reasons we encourage you to continue to use your envelopes just make a note that you give online and place the empty envelope in the basket. With your next shipment of envelopes there will be a box to check stating that you participate in electronic giving.